



HEARTLAND PROJECT — OPEN HOUSE INFORMATION

BUILDING POSITIVE RELATIONSHIPS

Guided by our values of safety, innovation, responsibility, collaboration and integrity, we are proud of the positive relationships we have built with our neighbors for more than 70 years.

The success of our projects and day-to-day operations relies heavily on frequent consultation and engagement with landowners, communities, elected leaders, Indigenous communities, local businesses and other key stakeholders.

We engage and consult early and often to understand concerns and address issues related to our projects and operations.

WORKING WITH LANDOWNERS

TC Energy is committed to building and maintaining positive relationships with landowners and nearby residents. We are proud of the relationships we've built with thousands of neighbors across North America and believe that these relationships are critical to our success.

[Learn more](#) about how we work with landowners.

ENGAGING WITH COMMUNITIES

We have a proud history of building positive long-lasting relationships with communities in all the areas we live and work.

Throughout the [life cycle of our assets](#), we engage early and often with stakeholders and listen to their needs so we can create project plans with better outcomes for everyone involved.

We are also committed to sharing accurate information, seeking public input and responding to stakeholder interests in a prompt and consistent manner.

[Learn more](#) about how we engage with communities.

WORKING WITH INDIGENOUS COMMUNITIES

We recognize Indigenous groups as rightsholders who have a distinct relationship with the land as we ensure they are engaged and respected.

We know that our activities have the potential to affect the lives of Indigenous groups in a tangible way, which is why building and maintaining relationships with local Indigenous communities has long been an integral part of how we do business.

[Learn more](#) about how we work with Indigenous groups.

Watch our [Life Cycle of a Pipeline — Plan and consult](#) video.





The Heartland Project will bring community benefits to Illinois (pictured) and Wisconsin.



The Heartland Project will create construction jobs and opportunities for local suppliers and vendors in Wisconsin (pictured) and Illinois.

COMMUNITY BENEFITS

Our projects offer long-term economic benefits and help strengthen local, state and national economies in three key areas.

Employment and business opportunities — As we move into the construction phase of any project, we require equipment operators, welders, mechanics, truck drivers, laborers and more. We also have a demand for local goods and services.

Annual revenue to support local services — Project construction results in tax payments to all levels of government. When the project is operational, annual tax payments help support schools, hospitals, emergency services and other local programs vital to communities.

Supporting local communities — We have a rich history of giving back to the local and Indigenous communities where we live and work. Our Build Strong community investment program builds strong and vibrant communities by providing grants and donations that support community groups and initiatives, as well as awarding scholarships to our future energy problem solvers.

Visit [TCEnergy.com/BuildStrong](https://www.tceenergy.com/buildstrong) to learn more about our social impact program and how to apply for funding.

ROUTE AND CONSTRUCTION

The Heartland Project will create construction jobs and opportunities for local suppliers and vendors in Wisconsin and Illinois.

Route and location selection

TC Energy employs a systematic and thorough route and location selection process using a variety of considerations, such as: desktop studies, ground verification and on-the-ground field surveys, engineering, geotechnical and environmental field studies, and co-location of the pipeline along existing

disturbances and corridors to minimize new footprint.

This selection process considers the objectives of minimizing the total route length or land requirements, meeting applicable regulatory requirements and reducing the environmental impact, while carefully assessing overall construction complexity and our ability to meet customer needs. Feedback received through stakeholder, landowner and Indigenous engagement informs the assessment of proposed routes and sites.

Construction

During the construction phase, there is an increase in traffic in and around the project area and heavy equipment onsite for earthworks, material handling, welding and testing. We adhere to construction plans and our Environmental Protection Plan to ensure impacts of construction activities on communities are minimized.

Once completed, meticulous care is taken to return the land as closely as possible to its pre-construction condition. Our reclamation and monitoring program ensure equivalent land capability and biological diversity are maintained or re-established following construction.

[Learn more](#) about the life cycle of a pipeline, from route selection, pre-construction, environmental studies, engagement, regulatory review, construction, restoration and monitoring.

Watch our [Life Cycle of a Pipeline — Construction](#) video.

ENVIRONMENTAL SUSTAINABILITY

Whether it's designing, building, or operating energy infrastructure, we are committed to being responsible environmental stewards on the land we share – and our environmental principles of stewardship, protection and performance help guide our decisions.

As part of our commitment, we assess potential effects that may be associated with construction and operation of a proposed project, including potential effects to soil, water, fish, wildlife, air quality and noise.

Our Environmental and Socio-Economic Assessment also looks at potential effects, mitigation and project enhancements related to local communities and groups.

An Environmental Protection Plan is also developed to identify the necessary construction measures and implement our best practices guiding operations of assets throughout their life cycle.

We are [Committed to Sustainability](#). Learn more about how we are approaching responsible solutions for our energy future in our [2023 Report on Sustainability](#). Also learn more about our [GHG Emissions Reduction Plan](#).

OUR COMMITMENT TO SAFETY

Safety is fundamental in everything we do, from the safety of our people to ensuring our pipeline facilities operate safely, every day.

We have a rigorous pipeline maintenance program to ensure the integrity and safety of our systems and we continue to invest millions every year in research and development to improve and enhance the safety of our pipelines.

[Learn more](#) about our commitment to safety, every day.

Watch our [Life Cycle of a Pipeline — Monitoring](#) video.

CONTRACTING, SUPPLIER, VENDOR AND EMPLOYMENT OPPORTUNITIES

TC Energy utilizes qualified and competitive companies and individuals to plan, build and operate our facilities. We believe in supporting local communities near our projects and provide opportunities through employment and contracts to local people and businesses. We require our prime contractors to hire qualified, local subcontractors.

We are proud of the relationships we've built with Indigenous communities and are committed to providing business, employment and training opportunities to the people on whose lands we operate. Learn more about working with us at our [Contractors, Suppliers and Vendors](#) portal.

If you have any questions, or require assistance, please reach out to us at:

- Indigenous vendors: ir_contracting@tcenergy.com
- Other vendors: public_affairs_us@tcenergy.com

DOCUMENTS AND MAPS

- [Project Fact Sheet](#)
- [Illinois Fact Sheet](#)
- [Wisconsin Fact Sheet](#)
- [Overall Project Map](#)
- [Illinois Map](#)
- [Wisconsin Map](#)
- [2023 Report on Sustainability](#)
- [GHG Emissions Reduction Plan: Energy for the future](#)
- [Reducing Our Environmental Footprint](#)
- [Safeguarding Biodiversity: Our Approach](#)
- [Living and Working Near Pipelines](#)
- [Crossing Water Safely](#)
- [Pipeline Construction At-A-Glance](#)
- [Indigenous Relations Program](#)
- [Compressor Station Fact Sheet](#)

HOW ARE WE REGULATED?

The Heartland Project is governed according to regulations outlined by the U.S. Federal Energy Regulatory Commission (FERC). For further information contact us or contact FERC directly.

FEDERAL ENERGY REGULATORY COMMISSION

LOCAL 1-202-502-6088

TOLL-FREE 1-866-208-3372

EMAIL customer@ferc.gov

WAYS TO REACH US

We're here to answer your questions. For general questions you can contact us by email, but for a quicker response, please call us directly.

HEARTLAND PROJECT WEBSITE

[TCEnergy.com/Heartland](https://www.tcenergy.com/Heartland)

HEARTLAND PROJECT

TOLL-FREE: 1-888-499-3450

EMAIL: public_affairs_us@tcenergy.com

MEDIA RELATIONS

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WRITE TO US

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