

Engaging with our stakeholders.

With more than 65 years' experience, TC Energy is a leader in the responsible development and reliable operation of North American energy infrastructure including natural gas and liquids pipelines, power generation and gas storage facilities. We safely deliver the energy that millions of North Americans rely on every day to power their lives and fuel industry.

Responsible stakeholder and rightsholder engagement

Guided by our values of safety, responsibility, collaboration and integrity, we are proud of the positive relationships we have built with our neighbours for the last 65 years. We recognize that making sure Indigenous groups, as rightsholders, and our stakeholders are engaged and respected is critical to TC Energy's success.

We are committed to sharing information and seeking public input which will result in better plans – for us, our stakeholders, rightsholders and our communities as a whole. We document the entire stakeholder engagement process including the issues raised by stakeholders and rightsholders and the ways we address these issues.

Commitment to engagement and addressing concerns

Our approach to consultation and engagement with stakeholders, landowners and Indigenous groups is focused on understanding concerns and addressing and resolving issues related to our projects and operations. We engage and consult early and often, always invite feedback and provide updates and address concerns throughout the regulatory process and throughout operations.

Our preferred method for addressing concerns is through direct and respectful discussion. Issues received or identified during these discussions are systematically tracked and followed to promote mutual resolution. In the event that mutual resolution through this approach is not achievable, the parties may consider use of the Canada Energy Regulator's (CER) collaborative Alternative Dispute Resolution (ADR) process.



Engaging Indigenous groups

Building and maintaining relationships with Indigenous groups near our proposed projects and existing facilities has long been an integral part of our business. We recognize Indigenous groups as rightsholders who have a distinct relationship to the land. We know that our activities have the potential to affect the lives of Indigenous groups in a tangible way.

We aim to conduct our activities in a way that fosters mutual understanding and benefit – this includes working with communities to identify and manage potential effects of our activities and provide enduring economic opportunities. TC Energy also provides business, employment, training opportunities, community investment and scholarships to the Indigenous groups on whose lands we operate.

Community benefits

Our projects offer long-term economic benefits and help strengthen the economy on a local, provincial and national level:

- **Employment and business opportunities** – Construction requires the services of equipment operators, welders, mechanics, truck drivers, labourers and more, as well as creates demand for local goods and services. Vendors interested in working with us can visit [TCEnergy.com](https://www.tcenenergy.com) to register as an interested local service provider. We award contracts to qualified pipeline construction contractors and work with them to provide local employment opportunities.
- **Annual revenue to support local services** – Project



construction results in tax payments to all levels of government. When the project is operational, annual tax payments help support schools, hospitals, emergency services and other local programs vital to communities.

- **Investment in local communities and Indigenous groups** – Giving back to the communities where we operate has always been part of our culture. Whether it's partnering with community groups, supporting local initiatives or encouraging our employees to be involved in their neighbourhoods, the goal of our Build Strong community investment program is to build strong and vibrant communities across North America. Visit [TCEnergy.com/BuildStrong](https://www.tcenenergy.com/BuildStrong) for more information.

Managing our environmental footprint

Whether it's designing, building or operating energy infrastructure, we are committed to being responsible environmental stewards on the land we share – and our environment principles of stewardship, protection and performance help guide our decisions. As part of our commitment, and in support of regulatory processes, we assess the potential effects that may be associated with construction and operation of a proposed project. Some examples of possible effects associated with meter station, compressor station or pipeline projects include potential effects to soil, water, fish and wildlife, air quality and noise.

The Environmental and Socio-Economic Assessment prepared for a proposed project considers potential project effects, proposes mitigation and enhancement measures and evaluates the significance of residual effects once these measures are implemented. An Environmental Protection Plan is also developed to identify the necessary measures to be used during the life cycle of the project to manage effects and maintain equivalent land capability.

What to expect during and after construction

During pipeline construction there is an increase in traffic flow in and around the project area as well as heavy equipment onsite for earthworks, material handling/hauling, welding and testing. We adhere to construction plans and the Environmental Protection Plan to ensure that the effects of construction activities on local communities are minimized.

Once construction is completed, the impacted land area is reclaimed to an equivalent land capability, so that the land can support various uses such as wildlife habitat or agricultural purposes, similar to the ability that existed previously. Measures are taken to prevent topsoil/surface material loss from wind and water erosion and to establish a vegetative cover native to the surrounding vegetation and land use. After the facilities are

constructed, there will be minimal traffic associated with ongoing operations and maintenance.

On freehold lands, landowners have the right to fully use and enjoy the right of way subject to the terms of the right-of-way agreement, the Canadian Energy Regulator Act and Damage Prevention Regulations. To provide public safety and to protect property and the environment, written consent from TC Energy is required for certain activities on the pipeline right of way and within the 30-metre prescribed area. These activities include but are not limited to: operating motor vehicles or mobile equipment, reducing or adding soil cover and any excavation or ground disturbance. Stakeholders may contact TC Energy with at least 10 working days' notice to apply for written consent at [writtenconsent.transcanada.com](https://www.transcanada.com/writtenconsent). After written consent has been received, request a locate by visiting www.ClickBeforeYouDig.com or calling the appropriate provincial One-Call Centre.

Ensuring our pipelines are safe

Our safety program starts before construction. We use only high-quality materials, the latest proven technology and industry-leading practices to ensure the integrity of our pipelines begins before they go in the ground. We are a leader in North America in the use of automatic welding and ultrasonic testing technologies to construct pipelines. These technologies ensure high quality welds are made to construct our pipelines, with every weld inspected by qualified independent inspectors during construction. Prior to placing a pipeline in service, the pipeline is hydrostatically tested with water at a higher pressure than it will see during operations. In addition, a computerized gauge tool with high resolution sensors is run through the pipeline to check for any other irregularities.

Once operational, we use state-of-the-art leak detection systems, safety features such as shut-off valves and provide highly specialized training for people working on our assets. Our pipeline systems are monitored 24 hours a day, 365 days a year by trained operators in our Operations Control Centres who manage the most sophisticated pipeline monitoring equipment and technology available. Our industry-leading asset integrity programs manage our pipeline and facilities for their entire life cycle to ensure they provide safe and reliable energy to consumers throughout North America.

Emergency preparedness and response

Our goal is to ensure that our pipeline and energy facilities operate safely every day and that the public, our employees and the environment are never negatively affected by an incident involving our assets.

We are proud to have safety records that are among the best in the industry, but we believe that no safety related incidents are acceptable and continue to work towards our goal of zero incidents. Being prepared for the rare cases when something does go wrong is part of our commitment to ensuring the safety of the communities where we operate.

At the first sign of any potential issue on our pipeline systems, our control centre operators can stop the flow of product through the pipeline in minutes and investigate. If an irregular condition is detected, pipeline operators immediately dispatch emergency personnel to the scene to investigate. The pipeline is not restarted until it has been confirmed on site that it is safe to do so.

In the unlikely event of an incident, all our assets have a specific Emergency Response Plan that outlines the steps we'll take to respond. Our Emergency Preparedness and Response team is focused on quickly and effectively responding to emergencies and mitigating any impacts that may have occurred to public safety, property or the environment in a timely manner.

If there is an incident, we work closely with authorities, emergency responders and the media to ensure local residents are safe and aware of the situation.

In the event of an emergency, please contact TC Energy's 24-hour emergency line at 1-888-982-7222.

Find out more by visiting www.TCEnergy.com.



Contact us

Contact us with any questions about the proposed project:

Phone: 1-855-895-8754
Email: public_affairs_ca@tcenergy.com
Web: www.TCEnergy.com

Or write to us at:

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For further information regarding the CER's approval process,
please contact us or contact the regulator directly:

Canada Energy Regulator
Suite 210, 517 – 10 Avenue S.W. Calgary, AB
Canada, T2R 0A8
Phone: 1-800-899-1265
Web: www.cer-rec.gc.ca