COVID-19: Taking action

Helping protect our people and communities

At TC Energy, safety is our number one value, and our first concern is for all our employees, families and communities who may be affected by this situation.

We're doing our part to help protect society's health and welfare, taking proactive steps to slow down the spread of the virus. International experience shows that physical ("social") distancing is the only effective method and is in the best interest of us all.

As the situation continues to evolve, our goal is to maintain business continuity while taking steps to help protect the health and safety of our workforce, their families, and our communities.

Continuing safe, reliable operations and project work

One of our focus areas at TC Energy has been continuing the essential services that we provide daily across the continent. We are making efforts to help protect the health of critical teams who maintain the safety of our facilities and continued reliable operations. We are constantly monitoring the situation, taking guidance from our governments and health authorities, and we will act accordingly and communicate our plans as new information becomes available.

We are well-positioned to continue the safe and reliable delivery of energy as our operations, project construction, commercial and regulatory activities continue. Business continuity plans are in place, specific to various sites and regions as capabilities and the needs of the business vary.





Taking care

Our employees are working under challenging conditions, making sure we keep delivering the energy that people across North America depend on. We are taking the following precautions to help keep our workforce, including our contract workforce and suppliers, safe, healthy, and able to work:

- We have sent our people in non-critical roles home to work remotely. Only our personnel in our control centers and in the field, who play a critical and necessary role in operating and developing our energy infrastructure remain in place.
- In our field and project locations, additional protocols are in place for those employees who must physically be on site, including:
 - Minimizing the number of people who are required at each work site
 - Enforcing screening activities and controlled access to identify any personnel who may have been exposed to the virus or who are exhibiting symptoms
 - Communicating and reinforcing the importance of proper hygiene to employees and contractors
 - Increasing the frequency and targeted cleaning at our facilities
 - Implementing social distancing at worksites in kitchens and common areas

- Ensuring safe work practices, including Personal Protective Equipment (PPE) are in place
- Conducting tailgate meetings outdoors where possible and in smaller groups to maintain social distancing
- Suspending all non-essential travel
- Putting camp protocols in place for all remote work camps which includes pre-access screening, medical support, evaluation and transport, extensive cleaning routine and physical distance protocols
- Engaging our contractors on safe work practices to support a safe and clean work environment

Contact us

We send our sincerest well-wishes to the families affected and recognize the tremendous efforts of first responders and health professionals worldwide. If you have any questions regarding TC Energy's response to the ongoing situation, please don't hesitate to contact us at:

Public Affairs

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