



Flooding and underground utilities:

What you should know after a flood.

The recent increase in flooding incidents is just the latest in a series of challenges being felt by communities, yet time and again people demonstrate resiliency and spirit by coming together to look out for each other.

As part of these communities where our employees work and live, TC Energy is here to help, whether it's through donations and volunteer efforts, providing support to affected communities in the area, or ensuring our pipelines operate safely and reliably.

To help ensure the safety of those pipelines and all underground utilities that carry the gas, electricity, water and other essential services we need, here are some of the leading causes of utility damage, and the part you can play in their safety.

Visit [Call811.com](https://www.call811.com) in the United States, or [ClickBeforeYouDig.com](https://www.clickbeforeyoudig.com) in Canada to learn more.

The power of water

- Water is a powerful force that can leave your property unrecognizable and do more damage than you think.
- **Careful!** Rain and flooding can remove ground cover and cause shifts in the ground, possibly exposing utilities.
- Watch for exposed utilities or changes in your land, and call or click before you dig even if you think you know where things are.

Drainage issues

- Standing water can hamper work efforts and impede recovery and repairs.
- **Careful!** Culverts and ditches where water collects can also be home to pipeline crossings.
- Call or Click BEFORE you dig or trench to keep yourself safe. 2-3 days is all they need.

Heavy equipment

- What if you're not digging, you just need to cross the right-of-way.
- **Careful!** Heavy equipment can cause unseen damage to a pipeline, possibly increasing the chance of an incident down the road.
- Pipeline operators don't want to stop your work, they just want it done safely. Call or click, and then contact the pipeline operator for a free crossing agreement.

DIY projects

- Doing the work yourself can be a good idea, when done right.
- **Careful!** Utilities can be as little as a few inches below ground. An errant shovel or fencepost can impact the whole neighbourhood.
- Make it a learning opportunity by requesting a locate to teach the kids and yourself where the internet, power and heat come from.